



CASTrips

Information for Teachers and Parents

[Safety](#) is our utmost priority. Our dedicated CAS Trips team will be on hand to assist students every step of the way, 24 hours a day – from the moment they wave you goodbye all the way through to them setting foot back at home.

To ensure the best pastoral care and support possible for each student, we operate a hierarchical staff structure of Director, Coordinator, group Leaders, and Mentors. Our experienced team of professional tour guides and live-in pastoral care mentors are highly trained and ready to help in any situation.

- **24/7 support** – We offer 24-hour online support via email ahead of your trip while phone calls can be arranged in advance to discuss any concerns. During the student trip, parents will be provided with 24h telephone numbers of the Camp Director and their child's group monitor, detailed timetables and access via the CAS Trips App on [iOS](#) or [Android](#)
- **Staff Structure** - the high ratio of 1:20 students to staff members at all times ensures maximum safety. In addition, a team of live-in CAS Trips Mentors are in charge of pastoral care and a hierarchical staff system of Director-Coordinator-Group Leaders-Mentors is in place during the trip.
- **Full risk assessment** – All activities and challenges listed in the itinerary are fully risk assessed by our professional team, including detailed evaluation of any potential risks, thorough procedures, nearest medical centers, localizations and contact information. This can be provided in advance and upon request.
- **Qualified guides** – All CAS Trip Leaders are fully qualified, full-time guides with years of experience managing big groups. All are legally operating in their profession, and are native or fluent English speakers with current CPR and First Aid certificates.



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- **Travel Insurance** – All participants must be covered by comprehensive travel and health insurance. This is not included in our price but can be provided by our partners at [World Nomads](#) for as little as €20 per person.
- **Expectation of students** – We have a very clear and strict set of rules, which we expect all participants to sign and adhere to. The full House Rules can be found [here](#).

Full terms and conditions can be [found here](#).

For any participant found to be breaking these rules during the CAS Trip, we reserve the right to send them home at their own expense.

Payment

To guarantee your place, a 30% non-refundable deposit is required. The final balance is then due no later than 6 weeks prior to arrival.

For more information about our payment options and to request a copy of CAS Trips full terms and conditions, please click [here](#).