



# CASTrips

## CAS TRIPS' DESTINATION TRIPS TERMS & CONDITIONS

These Booking Conditions are valid for all CAS Trips 2021 & 2022. All tours are operated by CAS TRIPS S.R.O, Czech Republic, and will herein be referred to as 'CAS Trips'.

### WHO MAY APPLY?

Programs are open to students age 7 and over at program start date.

### HOW TO ENROLL?

Schools and/or students can enroll by phone, online or by mail for their group of students going to any destination offered by CAS Trips. A booking is only confirmed when a non-refundable deposit is received.

### WHAT IS INCLUDED IN THE CAS TRIPS FEE?

- Destination of choice (total CAS Trips program time varies according to destination and proposal)
- Shared same-sex room in a hotel, hostel or other appropriate accommodation
- All meals during the trip
- All planned activities during the trip\*
- \*Activities listed in the proposal are subject to change depending on availability

### WHAT IS NOT INCLUDED IN THE FINAL PRICE?

- Transportation to/from point of departure to destination
- Health and/or Travel insurance
- Insurance for theft or damage of a participant's property
- Health and medical expenses
- Beverages, snacks and souvenirs
- Passport, visa and reciprocity fees
- Credit card fees

### ENROLLMENT

All enrollment forms and fees must be received by CAS Trips at least 6 weeks prior to departure. Travelers should provide complete first, middle and last names, dates of birth, any medical information and passport numbers as they appear (or will appear) on their passports.



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## PARENTAL CONSENT

Children aged 12-17 traveling internationally are required to have a parental letter of consent with them at all times. Some airlines may demand that children travel under Unaccompanied Minor procedures. In this case, CAS Trips are not responsible for any extra fees incurred.

## TEACHER RESPONSIBILITIES

Teachers are considered part of the CAS Trips team. Although their presence on daily activities is not obligatory, it is highly recommended. Unless there are explicitly scheduled evening activities, CAS Trips Leaders' responsibilities will end with the evening meal and accompanying school staff are expected to oversee evening duties at the accommodation. Teacher cooperation is also expected in the control and discipline of students associated with their group throughout the CAS Trip.

## PASSPORTS AND VISAS

Each traveler must obtain a passport and any applicable visas or other travel documents needed prior to departure. Some airlines will require passport details up to 120 days prior to travel. If a traveler is unable to obtain these travel documents, our standard cancellation policy will apply.

Please be sure that passports are valid for at least six months after your trip ends. Please ensure to get into contact with your local embassy to clarify visa requirements. CAS Trips is not responsible for obtaining any visas.

## INSURANCE COVERAGE

All travel participants to any destination must have adequate individual travel and health insurance. We strongly encourage participants to have insurance for damage or theft of personal property as well as a trip cancellation policy. CAS Trips' limited liability insurance does not cover individual participants. Travel insurance is available from our partners at [World Nomads](#) for as little as €29 per person per trip.

## THE ITINERARY

The program outlined in CAS Trips' marketing materials or proposals is provisional and is subject to change, depending on availability and scheduling. A final detailed schedule will be sent to group leaders and/or individual participants at least one week prior to arrival.

## ROOMING

Students will be accommodated in 2, 4, 6, 8 or 10-bed single-gender dorms. CAS Trips handles final rooming assignments for all travelers. Please ensure that any special rooming requests are submitted via email [info@castrips.org](mailto:info@castrips.org) at least 30 days prior to arrival.

Private bathrooms are not guaranteed with student or teacher hostel accommodation. Schools who require private, en-suite bathrooms, are recommended to request a hotel upgrade which can be arranged for a surcharge.



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## FOOD

All breakfasts, lunches and evening meals will be provided as part of the CAS Trips program. Any special dietary requirements will be catered for, where possible.

For travelers who require Halal cuisine, we advise that this may not be possible in some destination cultures and therefore in these cases our Halal menu provisions will be vegetarian menus.

We will do our best to ensure that our suppliers are informed of all dietary requirements and needs but we cannot guarantee that all requests will be accommodated.

Travelers are responsible for making their own arrangements for all in-flight meals.

## REFUNDS

Refunds for overpayments will be issued upon written request and after the most recent payment has been in the traveler's account for 21 days. Refunds will be issued in the name that appears on the traveler's account. All refunds will be made as soon as possible after the request has been received, but may take 4-6 weeks to process.

## LOST PROPERTY

CAS Trips is not responsible for loss of passports, airline tickets or other documents, or for loss of or damage to luggage or any other passenger belongings. In the case of a lost paper airline ticket, the traveler is solely responsible for their belongings and documents.

## TERMS AND PROVISIONS

The terms and provisions of these Booking Conditions supersede any other warranties, representations, terms or conditions, unless they are expressly stated within a Booking Conditions Addendum or in a letter signed by a CAS Trips Director. While CAS Trips makes every effort to ensure the accuracy of its publications, it cannot be held responsible for typographical or printing errors (including prices). The tour operator for your trip is CAS TRIPS SRO, IC: 052 35 481, Zahradníčkova 1220/20a, Košíře, 150 00 Praha 5. Czech Republic.

## PAYMENT PLAN TERMS & CONDITIONS

CAS Trips require the full balance of the trip to be paid at least 6 weeks prior to departure.

CAS Trips makes booking provisions and service allocations based upon the confirmed total participant number at the time of deposit payment. Final balance payment will be calculated according to the final confirmed student list. Initial deposit payments are non-refundable and non-transferrable and cannot be transferred to the balance payment in the event of reduced participant numbers.



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## CAS TRIPS' CANCELLATION POLICY

The cancellation policies outlined below take into consideration the costs CAS Trips incurs before groups even depart. Notice of cancellation from CAS Trips will only be accepted from the traveler, his or her legal guardian or the Group Leader. The date of cancellation will be determined by the date on which CAS Trips receives notice. Cancellation refunds can only be made to the person whose name appears on the account; payments cannot be transferred to another account.

### **Cancellation Charges**

90 days or more prior to departure - Full refund less the non-refundable deposit,  
90 to 45 days prior to commencement date - 50% of the final price  
45 to 15 days prior to commencement date - 70% of the final price  
14 to 1 day prior to commencement date 100% of the final price

## EMERGENCY CANCELLATION OR MODIFICATION BY CAS TRIPS

CAS Trips retains the right to cancel, modify or delay a destination trip as a result of unforeseeable events that are beyond CAS Trips' reasonable control, including but not limited to, acts of God, war (whether declared or undeclared), terrorist activities or threats of terrorists activities, instability in the destination country, incidents of violence, public health issues or quarantine or threats of public health issues, substantial currency fluctuations, strikes, Government restrictions, fire or severe weather conditions, or any other reason that makes it impossible or commercially unreasonable in the sole opinion of CAS Trips to conduct the program as originally contracted. If CAS Trips cancels the program for any such reason, travelers will receive a CAS Trips future travel voucher for all monies paid, less the non-refundable deposit fee. Cancellation by CAS Trips for causes described in this section shall not be a violation of its obligations to any traveler.

## CANCELLATION DUE TO COVID-19 TRAVEL RESTRICTIONS

Any trips booked before the 31st of December 2022 that can no longer go ahead due to official travel restrictions due to the COVID-19 virus can have the full balance transferred to any other CAS Trips booking within the next 24 months from the planned date of travel.

In this case, evidence of an official government restriction which effectively prohibits the trip going ahead must be presented to CAS Trips no later than 24 hours prior to the trip's scheduled start date.

If these conditions are not met, CAS Trips reserves the right to apply the standard cancellation policies outlined above.

## INDIVIDUAL PARTICIPANT CANCELLATION DUE TO POSITIVE PCR COVID-19 Test

If any individual is not able to join the trip due to a positive PCR COVID-19 test within 12 days of the planned departure date, CAS Trips will issue a refund for the cost of the individual less the 30% non-refundable deposit. From the scheduled trip's start date onwards, no refund can be issued.



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## **REDEEMING COVID-19 CREDIT NOTES**

Credit notes issued as a result of CAS Trip cancellations that fulfil the above criteria must be used within 24 months of the cancellation date. Re-bookings can only be confirmed with written approval from a member of the school's senior leadership team and/or board of directors. At this stage, the confirmed re-booking will be subject to CAS Trips' standard cancellation policy as outlined above. A credit note cannot be re-used in the event of further cancellation for any reason.

## **GROUP LEADER CANCELLATION POLICY**

If a Group Leader cancels for any reason, he or she will be asked to assign a new Group Leader. Any adult travelers who cancel at this point and choose not to travel with a replacement Group Leader will be treated as standard cancellations. CAS Trips cannot be held responsible for any airline fees incurred as a result of late changes to student or group leader places.